# Regulations for service providers

These regulations apply to the service provider members of the mosparo Association. It defines the requirements as well as the rights and obligations of the service provider member.

# **Change history**

Version	Date	Changes
1.0	January 29, 2024	Approval of the regulations for service providers by the General Meeting.

## I. General regulations

## Article 1 Applicability

These regulations are a supplement to the statutes and regulate the obligations and rights of the service provider member in the mosparo Association.

## II. Obligations

## Article 2 Disclosure of the service

Each service provider member must state which service the member wishes to provide before being admitted to the association. The Executive Board decides on the appropriateness of the service.

#### Article 3 Name of the service

The name of the service offered may not consist exclusively of the name "mosparo". A combination with "mosparo" is possible (for example, "mosparo Support").

An independent name (without "mosparo") is recommended for better identification.

## Article 4 Non-permitted services

Services aimed at circumventing or manipulating mosparo are not permitted (for example, developing a bot to circumvent mosparo protection).

## Article 5 Discontinued services and offers

When the service provider no longer offers the specified service, it must inform the Executive Board. The member will be removed from the website (mosparo.io) immediately.

If the Executive Board determines that a service provider no longer offers a service or that the website is unavailable, it will remove the service provider from the website.

## Article 6 Other services and products

A service provider may also offer other services/products; at least one service or product must be mosparo-specific. The other services and products must not aim to circumvent or manipulate mosparo.

## Article 7 Advertising

The service provider is requested to place mosparo-specific advertising on search engines so that it does not appear when someone searches for "mosparo" only. The name "mosparo" should only be used as a keyword for advertising the service in combination with other words (for example, "mosparo support" or "mosparo hosting"). Further questions or ideas for mosparo-specific advertisements should be discussed with the Management Board.

## Article 8 Termination of membership

If the Executive Board determines that a service provider no longer offers a service in connection with mosparo, its membership will be terminated at the end of the year.

## III. Rights

## Article 9 Presentation on mosparo website

Each service provider member can present the service offered on the mosparo website (mosparo.io).

#### Article 10 Date of activation

The member decides independently when the offer is to be displayed on the mosparo website.

The member shall inform the Executive Board at least three days before the date from which the offer is to be presented.

The member has the option of having the offer removed from the mosparo website and reinstated at a later date.

## IV. Presentation on website

#### Article 11 Presentation of the service

The presentation on the website includes an image (for example, logo), a title, a short text and a link.

### Article 12 **Promotional image**

The image must not be aggressively promotional (it is not an advertising banner).

## Article 13 Promotions and special conditions

It is not permitted to refer to promotions or special conditions (temporary or permanent) in the title, text, or image.

## Article 14 Inappropriate content

Inappropriate content in the title, text, or image is not permitted (pornography, violence, etc.).

The Executive Board has the option of not publishing inappropriate content.

#### Article 15 Categorization

The member selects the categories in which an offer is to be classified.

The Executive Board can adjust the categorization if an offer is incorrectly categorized.

## V. Concluding regulations

## Article 16 Entry into force

These regulations for service providers were approved at the General Meeting on January 29, 2024.

5507 Mellingen, January 29, 2024

Association "mosparo Association"

The president

Marc Brühwiler

The secretary

Matthias Zobrist